Appl. No. 09/768,898 Reply to Office Action of June 28, 2004 Docket No. ATT-002PUS

## REMARKS

Applicant respectfully requests reconsideration of the present application in view of the amendments set forth above and the remarks below.

Claims 1-19 are pending in the application: claims 9-11, 14-15, and 18 are indicated to contain patentable subject matter; and claims 1-8, 12, 13, and 16-17 are rejected.

Claim 18 is objected to on the basis that the term "about" renders the claim indefinite. Applicant amends claim 18 to remove the term "about" to address this objection.

Applicant amends claim 1 to incorporate the subject matter of claims 7, 8, and 9, which are herein canceled without prejudice. Claim 11 is rewritten in independent form. Claim 12 is amended to incorporate the subject matter of claims 13, and 15, wherein are herein cancelled without prejudice. Claims 14 and 18 are rewritten in independent form. The claims are also amended to clarify, in conformity with the specification, that "overload periods" are due to "message processing time surges."

In view of the above, Applicant believes that claims 1-6, 10, 11, 12, 14, and 16-19 are in condition for allowance.

Applicant makes the amendments set forth above to expedite allowance of the present application and reserves the right to pursue originally filed and other claims in continuation applications without prejudice. In addition, Applicant does not acquiesce to any assertion made by the Examiner not addressed herein.

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The Examiner is respectfully invited to telephone the undersigning attorney if there are any questions regarding this Response or this application.

The Assistant Commissioner is hereby authorized to charge payment of any additional fees associated with this communication or credit any overpayment to Deposit Account No. 500845.

Dated: 28 Sep U

Respectfully submitted,

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